



THE UK'S OLDEST JEWELLER

## RETURNS & EXCHANGES

### Returns made easy:

- 1710 Parsons offers our customers the opportunity to return an item within 10 days of delivery.
- Please note all engraved items are not refundable.
- Should you decide to return your item, 1710 Parsons will issue a refund, unless notified otherwise prior to purchase. Items must be returned in their original condition with all certifications, documents and packaging.
- Any item returned damaged will not be refunded.
- Customers will be liable for shipping costs on returned items.

### How may we assist you?

- Please feel free to contact our staff with any queries:
  - shop address: 1710 Parsons Jewellers Ltd., 42 Castle Gallery, The Galleries Shopping Centre, Bristol, BS1 3XE, England, United Kingdom.
  - tel: +44 (0) 117 927 3846
  - email: parsons.jewellers@rock-services.co.uk

PLEASE PRINT, COMPLETE & ENCLOSE THIS RETURN/EXCHANGE FORM WITH ALL RETURNS

ORDER No:  FIRST NAME:  LAST NAME:   
CONTACT No:  EMAIL:

### BANKING DETAILS

CREDIT CARD #:  EXP.:  /  ACCOUNT NAME:

EXCHANGE/RETURN INFORMATION	ITEM #	ITEM DESCRIPTION	EXCHANGE/RETURN
Exchange (specify)			
Did not like - <i>Refund</i>			
Quality Unsatisfactory <i>Refund</i> <input type="checkbox"/> <i>Replace</i> <input type="checkbox"/>			
Do not fit <i>Refund</i> <input type="checkbox"/> <i>Replace</i> <input type="checkbox"/>			
Not as pictured - <i>Refund</i>			
Damaged <i>Refund</i> <input type="checkbox"/> <i>Replace</i> <input type="checkbox"/>			
Incorrect item shipped <i>Refund</i> <input type="checkbox"/> <i>Replace</i> <input type="checkbox"/>			
Other			
Comments			

SIGNATURE: